









5th International Seminar on Underground Space Health & Safety in Underground Space October 18th, 2019, Lisboa, Portugal

Tunnels Emergency Planning Methodology and Challenges

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Tunnel Emergency Plan - Objectives

To provide **tunnel user's safety** it is necessary that **Tunnel Operating Body** organize its staff in order to:

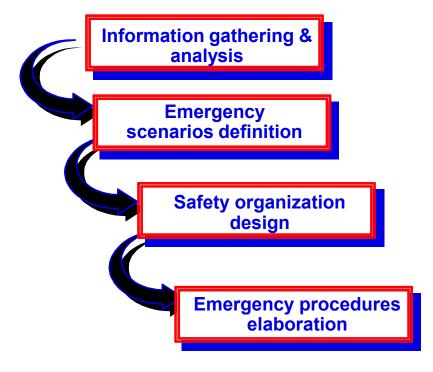
- > **Identify** the various situations that can affect tunnel user's safety;
- > Perform the **adequate actions** to life prevention and protection, attending to the threats related with each identified situation.





Methodology

To develop a Tunnel Emergency Plan it is needed to adopt a specific methodology, as exemplified:



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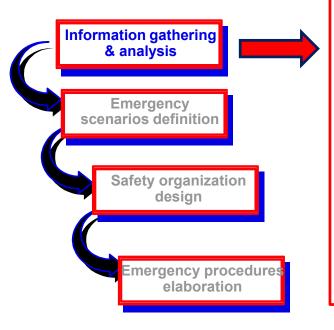








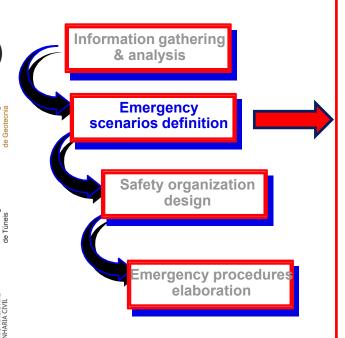
Methodology - Information gathering & analysis



- Risk analysis;
- Tunnel monitoring/alarm & communication systems;
- Tunnel other safety systems and equipment;
- Tunnel operating conditions and staff assigned to the operation.



Methodology - Scenarios definition



It is important to consider two levels of scenarios, depending on their severity:

1. Lower severity level

Events/incidents without casualties and without immediate danger to tunnel users;

The response will involve **tunnel staff** and, in certain situations, may involve public emergency services;

The response may involve preventive actions or partial restrictions in circulation, but **no tunnel closure**.



Methodology - Scenarios definition Information gathering & analysis **Emergency** scenarios definition Safety organization desian Emergency procedures

elaboration

It is important to consider two levels of scenarios depending on their severity:

Higher severity level

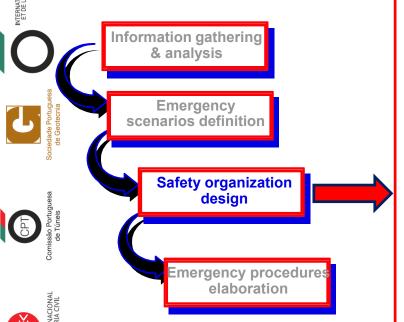
Emergency scenarios with victims or potential victims;

The response will involve tunnel staff and external emergency services.

The response will involve the closure of the tunnel.



Methodology – Safety organization



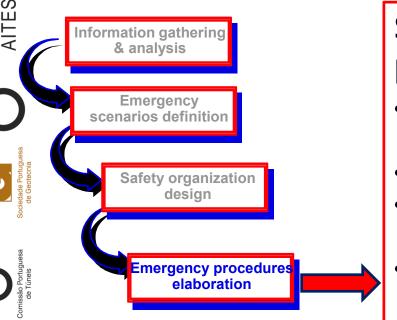
Tunnel Operating Body internal services:

- Tunnel operator staff;
- Duty manager;
- Patrols;
- 1st responders;
- Maintenance services;
-

Responsibilities & Roles



Methodology – Emergency procedures



Some examples of emergency procedures content:

- Immediate actions on tunnel systems and equipment;
- Call out the internal services;
- Alert external emergency services;
- In depth size up & incident evaluation;
- External emergency services support;
- Post incident recovery;
- •





Tunnel Emergency Plan - Content





- > Tunnel characteristics (brief safety related);
- > Tunnel emergency organization;
- > Emergency scenarios;
- > Emergency procedures (during scenario's lifecycle);
- > Preparedness methods and needs;
- > Logging methods.





















Safety related tunnel characteristics – examples:

- > Internal monitoring and alarm systems;
- > Ventilation systems;
- > Egress conditions;
- > Public address and other systems to communicate with tunnel users, specially those needed to support evacuation strategy;
- > Communications systems to support alert and emergency command and control;
- > Systems to provide traffic control and tunnel closure;
- > Fire fighting systems and equipment;
- > ...













Tunnel Emergency Plan - Content

Tunnel resources emergency organization:

- > Tunnel Operating Body chain of command, internal team design and capability;
- > Tunnel staff roles and responsibilities;
- > Alert methods including event coding;
- > Evacuation coordination and support resources;
- > Traffic management strategy related with the emergency scenarios;
- Interaction between tunnel internal team and external emergency services;
- > ...





Emergency Plan Success - Key success factors

- > Tunnel Operating Body commitment;
- > Sustainability of safe operating conditions, (including infrastructure maintenance);
- >Tunnel staff training;
- >Tunnel staff and external emergency services cooperation;
- > Emergency exercises (CPX & LIVEX);
- > Emergency Plan continuous evaluation (dynamics);
- >Tunnel user's safety awareness.



















To support Emergency Plan's operationality

Preparedness actions:

- > Tunnel staff training program;
- > Emergency exercises program;
- > Users safety awareness program.
- > Effective monitoring of tunnel operation;
- > Safe operation and maintenance policy;
- > ...



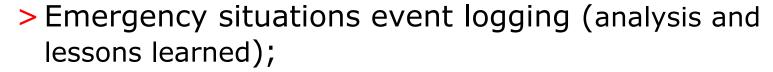


To support Emergency Plan's operationality

Document and other support needed to emergency operations success:



> Tunnel operation manual;





> Emergency exercises logging (lessons learned);

















Tunnel Emergency Plan – Facts of life

Engineering/Technology is important

But

Human factor is much more important.

People make the real difference (also) in an emergency.













Tunnel Emergency Plan – Main challenges

- > Human factor related
 - Tunnel user's awareness
 - Tunnel Operating Body preparedness
 - Public emergency services preparedness
- >Time related
 - Response time improvement
 - Change management in accordance with dynamic risk





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Thank you

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